

THE ALLIANCE FOR CHILD PROTECTION IN HUMANITARIAN ACTION PRESENTS...

The journey to a new and improved training for child protection caseworkers in humanitarian settings



The Case Management Task Force under the Alliance for Child Protection in Humanitarian Action is updating the 5-8 day inter-agency **training for child protection caseworkers** in humanitarian settings.

In February-March 2021, case management colleagues from across the globe were invited to **'have their say'** about the training update by completing an online survey.

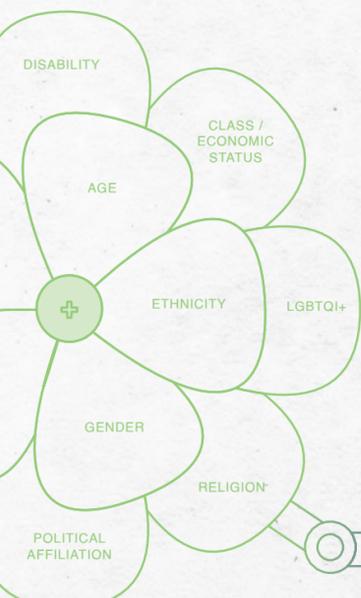
Thank you to the 469 case management staff from 41 countries who completed the survey. Most respondents were caseworkers and supervisors from local and national NGOs.



Here are **the results**, which will form the basis for the new training:

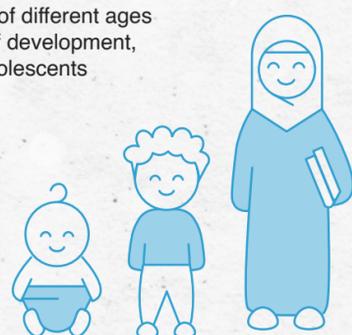
Everyone agreed that it is priority to **add new content**.

Some of the new content includes...



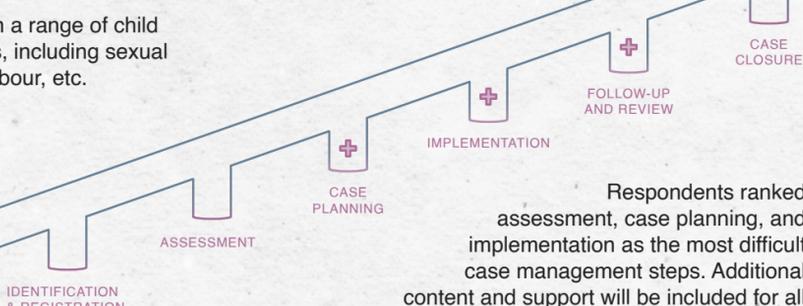
...how to communicate

with children of different ages and stages of development, especially adolescents



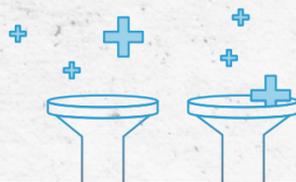
...**understanding the child** as a complex person with a unique identity and experience

Respondents asked for a **comprehensive training** on a range of child protection issues, including sexual violence, child labour, etc.



Respondents ranked assessment, case planning, and implementation as the most difficult case management steps. Additional content and support will be included for all **case management steps**, especially those three.

Lots **more content** will be increased, including on assent/consent, mandatory reporting, safety planning, home visits, alternative care, family tracing and reunification, MHPSS interventions by caseworkers, and many others.



Training platform

Respondents agreed that the training will be mostly face-to-face or remote, with some online content like videos.

Practical exercises

Respondents said that active, group exercises like role plays, case studies, and demonstrations were most effective for learning.

Interactive techniques

Respondents also requested videos, participant-led sessions and learning exchanges, as well as story-telling and play-based learning.



Overall, respondents asked for the update to **focus more on practical skills** and less on theory, with an emphasis on contextual and cultural relevance.



If you have any questions or suggestions, please email cmtraining@alliancecpha.org



This survey would not have been possible without the generous support of the United States Bureau of Humanitarian Assistance.

Now, a group of case management experts will begin updating and expanding the training.

Later in 2021, another update will be given and the details will be tested by different teams in different countries.